

KAUSHIK SRINIVASAPURAM

Senior Leader — Intelligent Automation & AI

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LEADERSHIP PROFILE

Automation and AI leader with 9+ years of experience building the functions, platforms, and operating models that transform how organizations operate at scale. Proven track record of creating measurable business value across regulated industries — from standing up a new automation function to driving organization-wide AI adoption in insurance, healthcare, and financial services. Currently architecting multi-cloud agent orchestration and pioneering cross-platform agentic interoperability across enterprise AI ecosystems.

Impact at a Glance:

- **\$900K+** annual savings via AI transformation and vendor optimization
- **~60 FTE** capacity created (30% YoY growth, FY2025)
- **500K+ docs/month** processed at 97% accuracy via document intelligence
- **Multi-cloud agent orchestration** architected across Azure, Google, and UiPath via A2A protocol
- **304:1 ROI** projected on Semantic AI Search platform
- **Centralized AI Governance** platform deployed for agent observability, quality scoring, and compliance
- **99%+** platform uptime with zero compliance penalties across SOX/HIPAA audits
- **9-person** cross-functional team built from zero with 100% retention

PROFESSIONAL EXPERIENCE

Manager, Intelligent Automation

Afni, Inc. | Remote

Oct 2021 – Present

- Built the Intelligent Automation function from zero — recruited and grew a 9-person cross-functional team with 100% retention, 2 internal promotions, and 50+ projects delivered on time. Secured \$600K+ in funding by presenting quarterly AI roadmaps to C-suite, driving the org-wide shift from RPA to AI-centric operations.
- Generated \$900K+ in annual savings — including \$108K from cutting vendor dependency by 80% through in-house shared components — and a 30% YoY increase in operational capacity (~60 FTEs, validated with Ops/Finance) by migrating from task-level RPA to decision-centric AI solutions that automated decision-making, cut manual intervention by 85%, and reduced errors by 70%.
- Scaled document AI to 500K+ docs/month at 97% accuracy, replacing third-party tools with in-house reusable components; reduced processing time from days to hours across insurance and operations workflows.
- Defined AI architecture standards and governance across UiPath, Azure AI, and Copilot — integrating LLM patterns for agent-based orchestration, automated drift detection, and CI/CD-integrated model validation that sustained production accuracy over 2+ years, prevented 15+ incidents, and maintained 99%+ platform uptime with zero compliance penalties across SOX/HIPAA audits.
- Built and demoed a Semantic AI Search platform using a RAG pipeline (Azure AI Foundry, GPT-4.1-mini, vector search) enabling adjusters to query claim documents in natural language with cited answers in under 2 seconds — achieving 304:1 projected ROI at \$0.005/query, presented to CIO and VP of AI.
- Designed and deployed a centralized AI Agent Governance platform aggregating telemetry across Copilot Studio, Azure AI Foundry, and UiPath into a unified dashboard with conversation audit, quality scoring, cost tracking, and compliance reporting — establishing the observability layer for all production AI agents.
- Architecting multi-cloud agent orchestration using Google's A2A protocol to enable interoperability between Azure AI, Google Agent Platform, and UiPath agents — in active proof-of-value with direct Google partnership engagement, positioning the org for vendor-agnostic agentic operations.

Prior Experience

Sr. RPA Engineer

H. Lee Moffitt Cancer Center | Tampa, FL

Jul 2021 – Oct 2021

- Contributed to establishing an RPA Center of Excellence in a HIPAA-regulated environment. Delivered 5 production automations reducing manual effort by 85% across clinical and administrative workflows.

RPA Engineer

USAA (via TCS) | Tampa, FL

Oct 2018 – Jul 2021

- Designed and delivered RPA solutions for financial operations under SOX and SDLC controls. Automated workflows processing ~2K transactions/day, improving turnaround by 40% and reducing errors by 70%.

Data Analyst

Liaison International | Watertown, MA

Feb 2018 – Oct 2018

- Analyzed datasets with Python to generate insights, informing application decisions that improved processing efficiency by 25%.

Jr. Data Analyst

Marist University | Poughkeepsie, NY

Aug 2016 – Jan 2018

- Developed predictive models for academic research, achieving 85% accuracy in forecasting trends and laying groundwork for ML applications.

PLATFORM & TECHNICAL LEADERSHIP

Enterprise Automation Platforms: UiPath, Power Automate, Automation Anywhere

AI Architecture & Agentic Systems: Azure AI Services, Google Agent Platform, Copilot Studio, A2A protocol, LangChain/LangGraph, agent-based orchestration, LLM integration patterns

MLOps & Model Governance: Model validation pipelines, drift detection, automated retraining, AI agent orchestration for observability

Engineering: C#/.NET, Python, Azure Functions (oversight and delivery)

Cloud & DevOps : Microsoft Azure (AI, DevOps, SQL), CI/CD pipelines, infrastructure-as-code

Analytics & Insights: UiPath Insights (Looker), Power BI, operational dashboards

CERTIFICATIONS & RECOGNITION

Certifications:

- Microsoft Certified: AI Transformation Leader (2026)
- Google Cloud Certified: Generative AI Leader (2025)
- UiPath Certified: Specialized AI Professional (2024)
- Microsoft Certified: Azure AI Fundamentals (2024)
- UiPath Certified: RPA Developer (2024)
- Automation Anywhere: Advanced RPA Professional

Recognition:

- Microsoft Agent Builder Challenge Winner (2025)
- UiPath Product Advisory Council (PAC) Member

EDUCATION

Master of Science, Information Systems & Management | Marist University, Poughkeepsie, NY

Bachelor of Technology, Computer Science | SRM University, Chennai, India